

Readability and usability testing

The goal of our tests is to make the information, for instance a medical leaflet, or the interaction with a product simple and easy to understand for people who will be using the product.

The tests are ca. 1/2 hour quality control usability surveys, which are conducted in 1070 Wien, Westbahnstraße 35, easy to reach by public transport.

We do not sell the products to participants.

Depending on the complexity of the information of the use of the product, interviews last between 20 and 40 minutes. Depending on the type and duration of the interview you will receive a remuneration.

Who can participate?

We need a good mix of gender and age (18 to 98) as well as educational and occupational backgrounds.

No experience required! The information is under scrutiny – not you.

Native speakers preferred but not a must. As long as the volunteers are literate and speak English at a proficient level or on a regular basis, that's fine.

The tasks involve reading information and answering comprehension questions about the use of a product. No writing is involved.

Registration and appointments

For appointments, referrals and general information email Victoria Hardman on: victoria.hardman@isdesign.at or call her on **0699 1131 5288**

For the profile of participants required for different tests we need some demographic information from you at application. We do not pass on your personal information to third parties.

We generally have several sets of testing dates per month. If the next appointments are already taken, please be patient – we can invariably invite you to participate within the next 8 weeks.

Victoria will contact you soon after we have received your completed application form. Once the interview date and time is agreed on, you'll receive an invitation per email confirming your appointment along with the phone number and a map of the interview location.

Test location:

is-design GmbH
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www.isdesign.at

